

# Data and Incentives

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Recent EU regulation draft labels these as “high risk” — not just privacy concerns, but also possibility of the forecasts to “**distort behavior.**”

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Our question: How does information extracted from big data impact effort choice and welfare?

Model

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(Results generalize to other convex cost functions.)

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Total payoff:  $\beta \cdot \mathbb{E}[\theta | Y] - (1 - \beta) \cdot C(e)$  for some  $\beta \in (0, 1)$ .

## Equilibrium Effort

The agent's expected payoff given conjectured effort  $\hat{e}$  is:

$$U(e; \hat{e}) = -(1 - \beta) \cdot \frac{e^2}{2} + \beta \cdot \mathbb{E}^e[\mathbb{E}^{\hat{e}}(\theta | Y)]$$

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Cost of effort

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Market's posterior expectation of  $\theta$   
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Equilibrium effort  $e^*$  is uniquely pinned down by the first-order condition:

$$\underbrace{\frac{\beta}{1 - \beta} \cdot \frac{\partial \mathbb{E}^e[\mathbb{E}^{e^*}(\theta | Y)]}{\partial e}}_{\text{Marginal value}} \Big|_{e=e^*} = \underbrace{e^*}_{\text{Marginal cost}}$$

## Our Model:

We suppose that  $\theta$  and  $\varepsilon$  are predictable from primitive covariates:

$$\theta = \theta_1 + \cdots + \theta_J$$

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where

- $\theta_1, \dots, \theta_J$  are called **attributes**
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Examples:

- Labor market:  $\theta$  is productivity,  $Y$  is output. “Reliability” is an attribute; “industry shock” is a circumstance.
- College admissions:  $\theta$  is ability,  $Y$  is GPA. “Attention span” is an attribute; “illness or injury” are circumstances.

# Expansion of Measured Covariates

Some covariates are **measured**, revealing their values for all agents.

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$t = 0$  : Agent and market observe agent's realization  $(\theta_{\mathcal{J}}, \varepsilon_{\mathcal{K}})$

$t = 1$  : Agent chooses effort  $e$  and incurs cost of effort.

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**Big data:** Measured covariates expand from  $(\mathcal{J}, \mathcal{K})$  to  $(\mathcal{J}', \mathcal{K}')$ .

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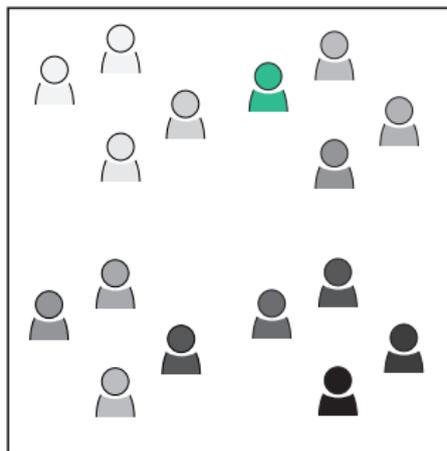
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Should the agent know less?

- Agents only need to understand the value of their effort, which may be learned by experience in the market.
- Our results generalize under model uncertainty where the agent is uncertain about the market's understanding of  $(\theta, \varepsilon)$ .

## What We Ask

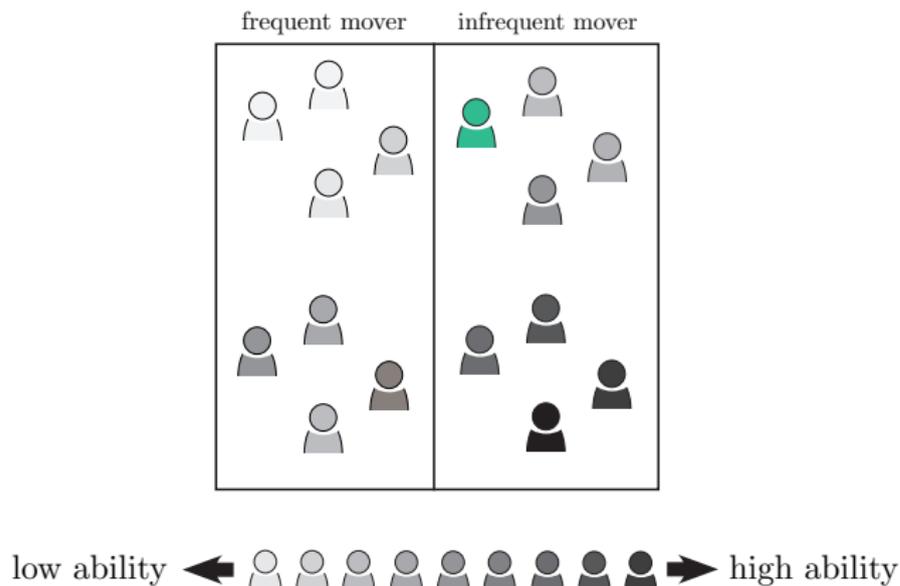
How does expansion of measured covariates from  $(\mathcal{J}, \mathcal{K})$  to some larger  $(\mathcal{J}', \mathcal{K}')$  affect the distribution of effort?



low ability ←  → high ability

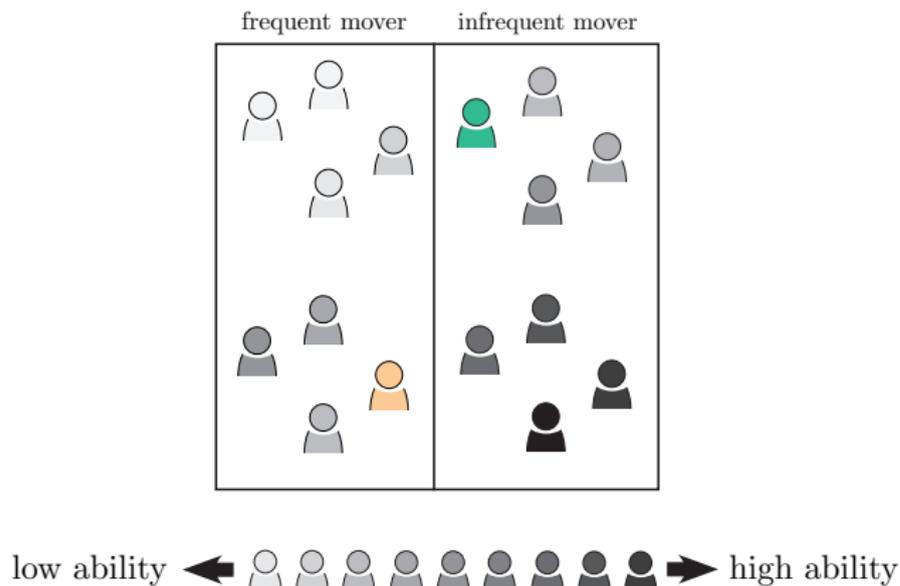
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## Related Literature

Growing literature about the economic consequences of big data.

- see e.g. Bergemann, Bonatti, and Smolin (2018); Ichihashi (2019); Bergemann, Bonatti, and Gan (2020); Hidir and Vellodi (2021); Elliot et al. (2021).

Specifically related to us, papers about impact on consumer effort:

- incentives for “gaming” forecasts (Eliaz and Spiegler, 2019; Frankel and Kartik, 2020; Ball, 2020)
- to improve own characteristics (Haghtalab et al., 2020)

These papers treat the data environment as fixed. We vary it.

Methodologically, we build on the career concerns literature.

- Closest paper: Dewatripont et al. (1999). Effort chosen prior to information realizations.

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- But the change in effort may differ across agents not only in magnitude but also in sign — we call this **disparate impact**
- Demonstrate a statistical condition which guarantees that disparate impact does not emerge.
- Use these results to determine when measurement of a new covariate improves welfare.

# Illustrative Example

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Worker output is

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The two attributes are correlated:  $\theta_1 \sim U([0, 1])$  and

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Workers with very low residential stability are less reliable on average and also very heterogeneous

- includes individuals who move frequently because of evictions
- Paul Erdős famously had no permanent residence

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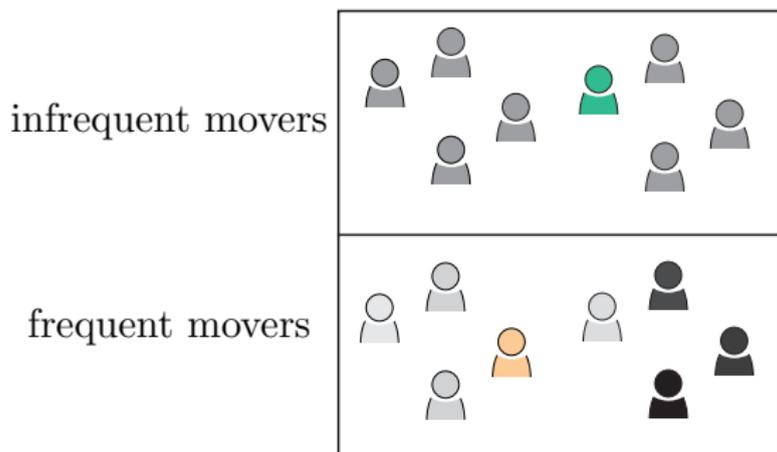
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Measuring residential stability leads to **disparate impact**.

## Why Does Disparate Impact Occur?



Measurement of  $\theta_1$  **redistributes uncertainty** across agents, with uncertainty about  $\theta$  going down for one group and up for another.

- Lower uncertainty about  $\theta$  reduces the value to effort
- Higher uncertainty about  $\theta$  improves the value to effort

# Main Results

# Data Environments

To simplify notation, suppose in talk that:

$$\theta = \theta_1 + \theta_2$$

$$\varepsilon = \varepsilon_1 + \varepsilon_2$$

Compare the distribution of effort across two data environments:

- No covariates measured vs.  $\theta_1$  measured
- No covariates measured vs.  $\varepsilon_1$  measured

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## Theorem

- (a) If attribute 1 is Affiliated, then measuring the attribute **reduces** average effort.
- (b) If circumstance 1 is Affiliated, then measuring the circumstance **increases** average effort.

## General Intuition

Returns to effort depend on the sensitivity of  $\mathbb{E}[\theta \mid Y, \theta_{\mathcal{J}}, \varepsilon_{\mathcal{K}}]$  to  $Y$ .

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→ **Higher** equilibrium effort.

But what measurement of a new covariate implies for **ex post** uncertainty about  $\theta$  and  $\varepsilon$  is not straightforward.

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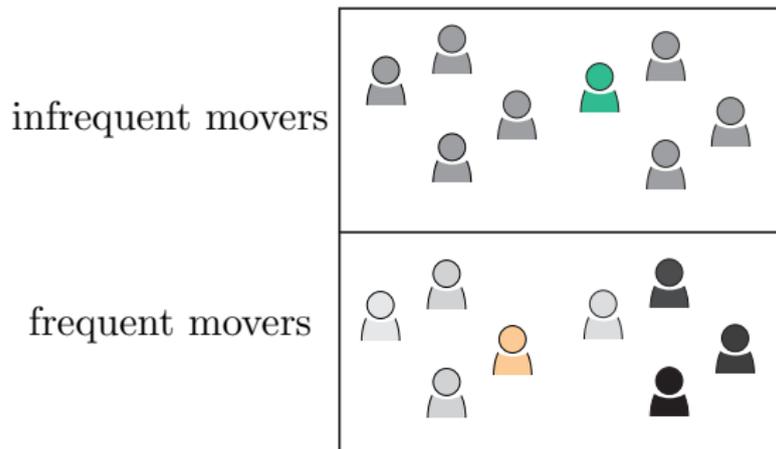
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# Redistribution of Uncertainty



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Next result will further clarify these two forces by shutting down redistribution of uncertainty.

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and say that circumstance 1 satisfies **Strong Homoskedasticity** if

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**Examples:**

- Multivariate normal covariates (with any covariance matrix)
- Additive shifts, e.g.  $\theta_2 = X + \theta_1$  for any  $X \perp\!\!\!\perp \theta_1$

# Strongly Homoskedastic Covariates

Previous directional change in average effort manifests as a stronger uniform effect:

## Theorem

- (a) If attribute 1 satisfies Strong Homoskedasticity, then measuring the attribute reduces **every agent's** effort.
- (b) If circumstance 1 satisfies Strong Homoskedasticity, then measuring the circumstance increases **every agent's** effort.

Moreover the size of change is the same for every agent.

- No disparate impact
- Can interpret as a limiting case where redistribution of uncertainty becomes small.

# Welfare and Regulation

# Which Covariates Should be Permitted?

Suppose measurement of a new covariate becomes available for forecasting

When should the social planner permit the market access to this covariate?

## Measuring Welfare

Welfare = expected social surplus generated by the agent's effort:

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Aggregate welfare is

$$W(\mathcal{J}, \mathcal{K}) \equiv \mathbb{E} (w(\theta, e_{\mathcal{J}, \mathcal{K}}^*)) = \mu + \mathbb{E} \left( e_{\mathcal{J}, \mathcal{K}}^* - \frac{1}{2}e_{\mathcal{J}, \mathcal{K}}^{*2} \right)$$

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where  $\mu \equiv \mathbb{E}(\theta)$  denotes the average type in the population.

## Inefficiency of Equilibrium Effort

Given any set of measured covariates  $(\mathcal{J}, \mathcal{K})$ , the (random) **marginal value of effort** is

$$MV_{\mathcal{J}, \mathcal{K}} = \frac{\partial}{\partial e} \mathbb{E}^e \left( \mathbb{E}^{e^*}(\theta \mid Y, a_{\mathcal{J}}, c_{\mathcal{K}}) \mid a_{\mathcal{J}}, c_{\mathcal{K}} \right) \Big|_{e=e^*}$$

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- (Recall that agent's total payoff is  $(1 - \beta)U_1 + \beta U_2$  where  $U_1$  and  $U_2$  are the payoffs from the two periods.)
- Effort can be inefficiently high or low depending on size of reputation weight  $\beta$ .

# Regularity

## Definition

Fix a baseline set of measured covariates  $(\mathcal{J}, \mathcal{K})$ . Then:

- An attribute  $j' \notin \mathcal{J}$  is **regular** if measuring  $j'$  decreases average effort.
- A circumstance  $k' \notin \mathcal{K}$  is **regular** if measuring  $k'$  increases average effort.

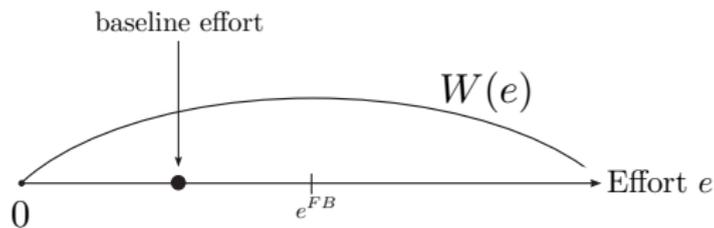
All Strongly Homoskedastic and Affiliated covariates are regular (by previous two results).

## Basic Forces

Suppose for simplicity that effort in the baseline and expanded environments deterministic (e.g. if population size = 1).

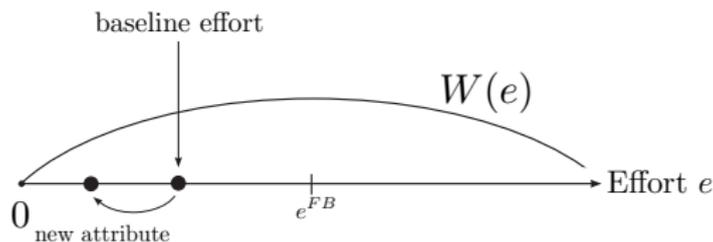
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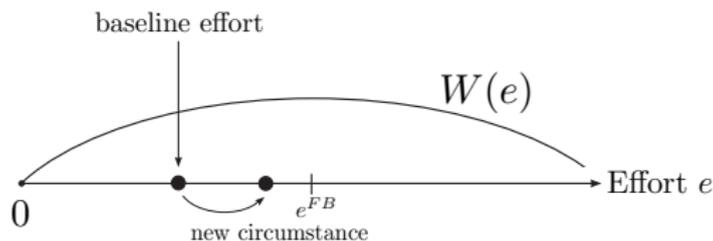
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When baseline effort is below first-best, a new attribute always reduces welfare.

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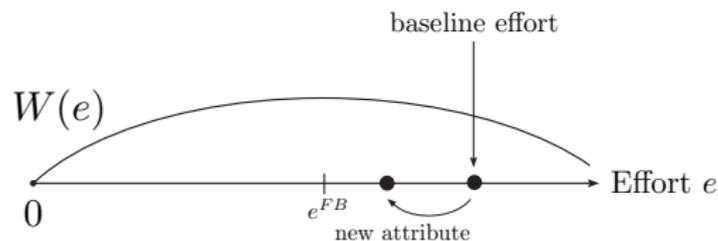
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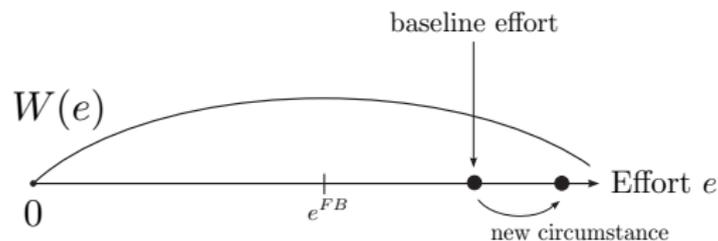
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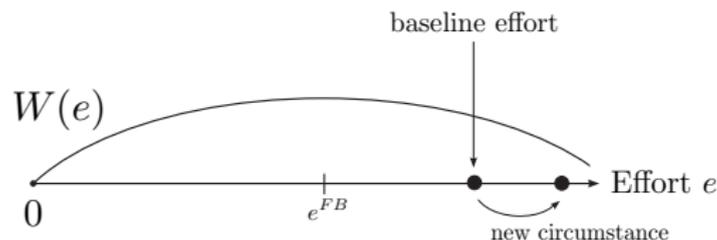
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When baseline effort exceeds first-best, a new circumstance always harm welfare.

But more generally, effort is random both in the baseline and after measurement of the new covariate.

# Welfare Impact of New Covariates

## Proposition

Fix any baseline family of measured covariates  $(\mathcal{J}, \mathcal{K})$ .

- (a) For every regular attribute  $j' \notin \mathcal{J}$ , there is a  $\beta^* \in (0, \infty]$  such that measuring  $j'$  improves welfare iff  $\beta \geq \beta^*$ .

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- Since  $\beta_* > 0$ , there is always a nondegenerate interval of reputation weights where the circumstance improves welfare.
  - But  $\beta^* = \infty$  is possible, so the same is not true for attributes.

# Disparate Impact and Welfare Improvement

## Proposition

Fix a baseline set of measured covariates  $(\mathcal{J}, \mathcal{K})$  and a new regular attribute  $j' \notin \mathcal{J}$ . Then  $\beta^* < \infty$  if and only if

$$\mathbb{E} \left( MV_{\mathcal{J} \cup \{j'\}, \mathcal{K}}^2 \right) < \mathbb{E} \left( MV_{\mathcal{J}, \mathcal{K}}^2 \right)$$

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## Corollary

In our previous labor market example,

$$\mathbb{E} \left( MV_{\{1\}, \emptyset}^2 \right) \approx 0.039 > MV_{\emptyset, \emptyset}^2 \approx 0.026.$$

Therefore aggregate welfare decreases upon observing attribute 1 for any reputation weight  $\beta$ .

## Regulation of Covariates: Takeaways

When reputation weights  $\beta$  are too low, then **allow circumstances and ban attributes**.

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In either case, disparate impact is harmful—prefer covariates that divide the population up into “similarly well understood” groups.

# Extensions

Model uncertainty:

- Agent is uncertain about observed covariates  $(\mathcal{J}, \mathcal{K})$  or subpopulation distributions
- **All main results extend** as long as required statistical assumptions hold “model by model”

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- **All main results have analogues**

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Future work:

- What data gets collected in a competitive market?
- Endogenous covariates